

Read Me

VENUE D-Show 2.8.5 Console Software Update

For VENUE D-Show®, VENUE Profile, VENUE Mix Rack, and VENUE SC48 Systems

VENUE D-Show 2.8.5 addresses issues discovered after the release of D-Show 2.8, and includes all fixes provided previously in D-Show 2.8.1 and D-Show 2.8.2. Affected VENUE systems running D-Show software version 2.8.x can be updated using the D-Show 2.8.5 update.

⚠ *VENUE systems running version 2.7 or lower must first be upgraded to D-Show 2.8.1 before applying the D-Show 2.8.5 update. D-Show 2.8.1 Upgrade Kits are available for purchase from any VENUE reseller.*

Who Should Use D-Show Console Software Version 2.8.5?

This update is recommended for all D-Show 2.8.x console software users and contains fixes in the following areas:

- Plug-in processing
- Snapshot crossfades
- Device discovery
- Personal Q

What's Fixed in Version 2.8.5?

The following issues are present in all previous versions of D-Show software 2.8.x, and are now fixed in version 2.8.5.

Fixed: Plug-in Noise issue (Item VSW-5077)

Inserting plug-ins in the Plug-ins Rack sometimes produces noise on the channels with plug-ins inserted, or causes audio to stop passing through the plug-in. This can happen, for example, when adding plug-ins to the Plug-ins Rack, when moving plug-ins between rack slots, or when loading a Show file.

The issue is limited to system configurations using 0, 8 or 16 Graphic EQs (GEQs), and is most likely to occur immediately after modifying the configuration of the Plug-ins Rack (including loading a Show file). There is little chance of encountering the issue during a performance; however, it could arise when switching Show files between bands (each with its own plug-in rack), or during a rehearsal when the engineer is trying different plug-in configurations.

Fixed: Snapshot Crossfades can Cause the Console Fader Position to Show an Incorrect Value (Item VSW-5160)

When using crossfades to transition between snapshots, the console faders may show a different position than the actual value, which is shown on-screen. When this occurs, touching a fader may cause a noticeable jump in level.

Fixed: Lost Control Surface Components are Not Shown as Missing on the Options > Devices Tab (Item VSW-5158)

When a VENUE Profile console, VENUE D-Show Main or VENUE D-Show Sidecar is lost (such as during a power failure, or when the unit is turned off or disconnected from system) the unit remains visible on the Options > Devices tab instead of being shown as not connected.

Fixed: Blue “Controller Detected” LEDs in PQ View of the Outputs Page Fail to Illuminate when the System is Initially Powered Up (Item VSW-5752)

If the Personal Q Rack is connected when the system is initially powered on, any connected Personal Q Controllers will fail to report their “Controller Detected” status on the Outputs Page of the D-Show software. Power cycle the PQ Rack or hot plug the PQ Controllers to refresh the “Controller Detected” status.

Known Issues in VENUE 2.8.x

The following issues affect all versions of D-Show software 2.8.x, and are not addressed in version 2.8.5. Where applicable, a workaround has been provided. Also see the *D-Show 2.8.1 Read Me* for other known issues.

On-screen Graphics Can Be Slow or Sluggish When a VNC (Remote Ethernet Control) Connection is Active (Item VSW-5580)

Controlling a VENUE system remotely using VNC Ethernet control may cause a noticeable slowdown in the on-screen meters and graphics.

Workaround: In some cases, this issue can be resolved by re-installing the ECx Ethernet Control host software on the VENUE system. This software can be found on the ECx Ethernet Control CD included with the VENUE system, or it can be downloaded here:

<http://avid.custkb.com/avid/app/selfservice/search.jsp?DocId=356821>

Delay Values for Mains Left/Right Channels Not Properly Applied (Item VSW-5663)

Entering a delay value for the Mains Left/Right busses results in seemingly random values, and it is not possible to enter an exact value.

Workaround: Enter the desired delay value on the Center/Mono bus, then copy and paste the Center/Mono settings to the Left and Right buses.

To copy/paste:

- 1 Right-click the Center/Mono bus and choose Copy.
- 2 Right-click the Left bus and choose Paste. Both the Left and Right buses will be updated to the desired value.

When FX Returns 9-16 are Bank Safe'd on VENUE Profile, the Hidden Bank Clip LEDs are Always Lit (Item VSW-5739)

The Hidden Bank Clip LEDs will light for any bank safe'd FX Return channel 9-16, even if a hidden channel is not clipping.

D-Show 2.8.5 Console Update Questions & Answers

Q: How do I install this update on my VENUE system?

A: See the Update Instructions included with the download, and listed below.

Q: How long does it take to install this update on a VENUE system?

A: Once the update file is downloaded, the installation process should take less than 15 minutes.

Q: Does installing the update delete any plug-ins or affect any of my saved data (such as Show files or presets)?

A: No, all plug-ins and user data are preserved during the update. ECx software, if present, is also preserved.

Q: Are my existing Show files compatible with this update?

A: Yes, all Show files created using previous versions of D-Show software are compatible with this update.

Q: Are Show files created with D-Show 2.8.5 compatible with previous versions of D-Show?

A: Show files created using D-Show version 2.8.5 are compatible with any version of D-Show 2.8 software. These files are also backwards compatible with D-Show 2.0 or higher software, except for features not present in earlier releases. D-Show 2.x Show files are not compatible with D-Show version 1.x software.

Update Instructions

D-Show 2.8.x software can be updated to version 2.8.5 using either of the following methods:

Method 1: Using a USB Key Disk

To update a system using a USB key disk:

- 1 Ensure 30 MB of free space is available on the USB key disk.
- 2 Download the D-Show 2.8.5 Console Software USB Update. (Available below)
- 3 Unzip the file. Locate the folder named D-Show Update.
- 4 Copy the D-Show Update folder and all of its contents to the top (root) level of the USB key disk.
- 5 Insert the USB key disk into an available USB port on the VENUE system.
- 6 Place the VENUE system into Config Mode.
- 7 Go to the Options > System Config tab, and choose Update. Follow the on-screen instructions to update your system.

Method 2: Using a CD Image File

To update a system using a CD Image file:

- 1 Download the D-Show 2.8.5 Console Software CD Update.(Available below)
- 2 Unzip the file. Locate the file named D-Show_Update_2.8.5_CD.iso
- 3 Use a CD burning application (such as *Nero* or *Easy CD Creator*) to create a CD from this ISO image file. Note: Do not simply burn a copy of the ISO file to the CD, as this does not create the proper contents. Freeware is available if your CD burning software does not support ISO files. See “How can I write (burn) ISO files to CD?” on the web for instructions:
www.petri.co.il/how_to_write_iso_files_to_cd.htm
- 4 Insert the CD into the CD-ROM drive of the VENUE system.
- 5 Place the VENUE system into Config Mode.
- 6 Go to the Options > System Config tab, and choose Update. Follow the on-screen instructions to update your system.